



PO Box 88  
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Phone (920) 565-4111 • Fax (920) 565-4100  
Toll Free (800) 236-8675  
Internet Web Site: [www.cleaningstuff.com](http://www.cleaningstuff.com)  
E-Mail: [sales@cleaningstuff.com](mailto:sales@cleaningstuff.com)

## **Return Policy**

Effective Date: August 1, 2006

- 1 No returns will be accepted without prior approval.  
Call Marcie or Mike for return authorization (920-565-4111 or 800-236-8675)
- 2 You will be asked for the following information to complete the Return Authorization paperwork:
  - a. Company Name and Address
  - b. Part number and description
  - c. Reason for Return
  - d. Date of purchase
- 3 Our delivery driver or your salesperson will bring the Return Authorization paperwork and pick up the product at your location. In some cases, the product may be returned U. P. S.
- 4 Credit will be issued if the following conditions are met:
  - a. Returns less than 180 days old (90 days for chemicals).
  - b. Return Authorization has been issued.
  - c. If you were invoiced for the product and invoice has been paid. (The original invoice number will be typed on the Credit Memo
  - d. Merchandise and/or packing has not been opened or damaged.
- 5 A restocking fee of 20% will be charged on returns of all specialty items: (non-stock orders, matting, 55-gallon drums, etc.). In some cases special order items may not be returnable.
- 6 No open containers will be accepted unless the merchandise is defective.
- 7 Credits on defective items may be subject to approval by manufacturer.  
If you have any questions, please contact Marcie Laurin or Mike Fick

***The People That Take Care Of You After The Sale***